

Wednesday 13th September

11.30am	Delegates gather at the Chateau Tongariro Hotel for start of Powhiri
11:35am	Delegates are briefed on powhiri process
11.45am	Powhiri commences at the Chateau Tongariro Hotel
12:30pm	Opening of Conference 2017 – Mayor Don Cameron, Ruapehu District Council
12.40pm	Welcome to Conference 2017 – Deborah Gray, Chair, i-SITE New Zealand
12.55pm	Delegates make way to lunch served upstairs in Ruapehu Room
1.00pm	LUNCH and SPONSOR NETWORKING SESSION
2.45pm	Session concludes
2.50pm	Delegates board coaches for transfer to Whakapapa Ski Area
3.00pm	Coaches transfer delegates to Whakapapa Ski Area
3.20pm	Delegates arrive at Whakapapa Ski Area Light refreshments at lower café Delegates have an opportunity to visit Knoll Ridge Café should they wish to via ski lift
4.45pm	Delegates board coaches for transfer to evening venue
5.00pm	Coaches depart for evening venue
6.00pm	Welcome to Ruapehu – Jo Kennedy, Marketing Manager, Visit Ruapehu Networking session (food and beverages included)
8.00pm	Evening function concludes
8.15pm	Coaches depart venue for Chateau Tongariro Hotel

Thursday 14th September

7.55am	Delegates seated at Chateau Tongariro Hotel for start of conference
8.00am	Housekeeping for day
8.15am	i-SITE New Zealand Strategy Update, Paul Yeo, Executive Manager, i-SITE New Zealand
9.00am	Key partner address - Department of Conservation, Heather Peacocke, Director, Customer Engagement Unit
9.30am	Dealing with disasters - Destination Kaikoura, Lynda Keene, Communications Executive
10.00am	MORNING TEA
10.30am	i-SITE New Zealand Strategy group discussion sessions (financial members only)
12.00pm	LUNCH
12.55pm	Delegates seated for afternoon session
1.00pm	Key partner address – Tourism New Zealand, René de Monchy, Director Trade, PR & Major Events
1.40pm	Workshop and evening details
1.45pm	i-SITE New Zealand Strategy group discussion feedback (financial members only)
2.15pm	Workshops – first rotation of 3 workshop sessions
3.45pm	AFTERNOON TEA
4.15pm	VIN Inc. AGM 2017 - CLOSED SESSION (financial members only)
4.45pm	Training graduations
4.55pm	Wrap up for the day
5.00pm	Session concludes

6.00pm	Delegates gather in the Ruapehu Room at Chateau Tongariro Hotel for canapes and pre-dinner drinks
6.45pm	Delegates commence being seated for dinner
7.00pm	2017 i-SITE New Zealand Gala Awards Dinner at Chateau Tongariro Hotel commences
7.15pm	Welcome - Deborah Gray, Chair, i-SITE New Zealand
7.35pm	Entrees served
8.00pm	Premium Sponsor address - The Great Journeys of New Zealand, Derek Batchelor-Cook, KiwiRail Tourism, Domestic Trade Manager
8.20pm	Mains served
8.45pm	Awards ceremony commences Conference 2018 announcement
9.00pm	Dessert buffet opens
9.00pm	Evening entertainment and dancing
12.00am	Evening concludes

Friday 15th September

8.15am	Delegates gather at Chateau Tongariro Hotel for start of conference
8.30am	Workshops – second rotation of 3 workshop sessions
10.00am	MORNING TEA
10.30am	Workshops – final rotation of 3 workshop sessions
12.00pm	Delegates make way to main plenary room for drawing of Early Bird prize drawn and conference wrap up
12.30pm	Conference closes with light lunch [for delegates who have pre-booked only]
12.35pm	Delegates catching Northern Explorer – northbound from National Park, are transferred to National Park Train Station [20 min transfer]
12.55pm	Delegates arrive at National Park Station for Northern Explorer departure
1.15pm	Northern Explorer departs National Park for Auckland